



## Total revenue value greater than £2million

Dataphone has played an important role since 1998 in the provision of over 150 telecom solutions to Her Majesty's Court Service (HMCS – now part of the Ministry of Justice) in Crown, Magistrate and County Courts throughout England and Wales. The Ministry of Justice is one of the largest Government Departments in the UK. Each Court went to competitive tender and Dataphone was selected for over 150 separate contracts, with a total revenue value exceeding £2m. This clearly demonstrates our long term commitment to deliver excellent value from both competitive pricing and outstanding customer service.

The Courts regularly presented challenging installations which were often undertaken outside normal Court working hours. Dataphone was able to accommodate the requirements which involved flexible working through the night and at weekends when required. In 2006, we were awarded a contract to provide the call centre for the National Jury Central Summoning Bureau, providing telephone support for Jury members in England and Wales.

## Over 150 systems supplied since 1998

This case study fully demonstrates our practical experience in consistently delivering high quality cost effective telecom solutions throughout England and Wales, combined with outstanding levels of customer satisfaction.

*"I wish to express my appreciation to you and your team for the professional way in which the system at the Ipswich Magistrates Court was quoted and installed. From our first meeting through to the training the process was dealt with in a very professional and helpful way. It was a team effort including all the staff in the office".*

**Gordon Fiddy, Project Manager, Suffolk Magistrates Court**



*"Thank you for the great job done at Dartford yesterday. Staff at the Court commented on how much better the new set up was so thanks to you and your team".*

**D Castle, Telecoms Branch, Ministry of Justice ICT**

# Courts Supplied

Aberystwyth County Court	Guildford Magistrates & County Court	Pontypridd County Court
Accrington Magistrates Court	Halifax County Court	Poole County Court
Aldershot & Farnham County Court	Harlow Magistrates Court	Poplar Coroners Court
Ashford County Court	Harrow Crown Court	Redhill Magistrates
Aylesbury Crown Court	Haverfordwest County Court	Reigate County Court
Barnet County Court	Haywards Heath County Court	Rhyl County Court
Barnsley County Court	Hendon Magistrates Court	Romford County Court
Barnstaple County Court	High Peak Magistrates Court	Rugby Magistrates Court
Bedford County Court	High Wycombe County Court	Salford County Court
Birstall Area Directors Office	Hinckley Enforcement/Secretariat Unit	Salisbury Combined Courts
Bishop Auckland Magistrates Court	Hitchin County Court	Salisbury Law Courts
Blackburn County Court	Hove Trial Centre	Scarborough Magistrates Court
Boston County Court	Huddersfield County Court	Shrewsbury County Court
Boston Magistrates Court	Ilford County Court	Shrewsbury Crown Court
Bow County Court	Inner London Crown Court	Skipton Magistrates & County Court
Bradford Combined Court Centre	Ipswich Magistrates Court	Slough County Court
Brentford County Court	Ipswich Probate Registry	St Albans County Court
Brighton County Court Family Centre	Isleworth Crown Court	St Albans Crown Court
Brighton District Probate Registry Office	Jury Central Summoning Bureau	St Pancras Coroners Court
Bristol County Court	Kingston Upon Thames County Court	Stafford Area Directors Office
Bristol HMICA	Kingston Upon Thames Magistrates Court	Swansea Civil Justice Centre
Bristol Regional Office	Knutsford Crown Court	Swansea Crown Court
Bromley County Court	Lambeth County Court	Swindon Combined Court
Burnley Magistrates Court	Leeds District Probate Registry	Taunton Combined Courts
Bury St Edmunds Combined Court	Leicester Crown & County Court	Telford County Court
Caernarfon County Court	Leicester Judges Lodgings	Thanet County Court
Caernarfon Criminal Justice Centre	Lincoln County Court	Torquay Magistrates Court
Caernarfon Crown Court	Lowestoft Magistrates Court	Truro Combined Court
Cambridge Crown Court	Luton County Court	Tunbridge Wells County Court
Cambridge Magistrates Court	Macclesfield County Court	Uxbridge County Court
Cardiff Civil Justice Centre	Maidstone Judges Lodgings	Wales & Cheshire Regional Directors Office
Cardiff Crown Court	Manchester District Probate Registry	Waltham Forest Magistrates
Carlisle Magistrates Court	Manchester Judges Lodgings	Wandsworth County Court
Carmarthen County Court	Mayor and City of London County Court	Watford County Court
Chelmsford County Court & Group Managers	Medway County Court	Welsh Language Unit
Chelmsford Group Managers Office	Melton Mowbray County Court	West London County Court
Chorley Magistrates Court	Milton Keynes County Court	Weymouth County Court
Clerkenwell & Shoreditch County Court	Mold Complex	Willesden County Court
Colchester County Court	Neath & Port Talbot County Court	Winchester Combined Court Centre
Crewe County Court	Newcastle Area Directors Office	Winchester District Probate Registry
Dartford County Court	Newcastle Probate Registry Office	Winchester Judges Lodgings
Department for Constitutional Affairs	Newport County Court - Olympia House	Wirral Magistrates Court
Plymouth Combined Court Centre	Newport County Court - The Concourse	Woking Magistrates Court
Durham Civil and Family Justice Centre	Newton Aycliffe Magistrates Court	Wood Green Crown Court
Edmonton County Court	Norwich County Court	Woolwich County Court
Epsom County Court	Nottingham Judges Lodgings	Woolwich Judges Lodgings
Exeter Judges Lodgings	Nuneaton County Court	Worthing County Court
Frome Magistrate Court	Office of the Public Guardian	Wrexham County Court
Glasgow IAA	Oxford Combined Court	Yeovil County Court
Gloucester County Court	Penine Magistrates Court	York County Court
Guildford Crown Court	Peterborough Combined Courts	York Magistrates Court

“Jill, I would also like to take the opportunity to thank you and also the guys Jon, Mark, Martin, Sean and Jake for the professional way they approached the job. Nothing was too much for them and the way they brought this complicated job to a conclusion is a credit to Dataphone Communications. Could you pass on my thanks and if you have a reward system in place I think they are ideal candidates. Finally, I want to thank you for your help and assistance. I realise you will say it's part of the job, but the time and energy you personally spent on this helped take a lot of pressure off my shoulders which I am extremely grateful for. Thank you.”

**Keith Bilton, Head of Telecoms Branch, Ministry of Justice ICT**